

Tenancy Agreement Amendment October 2019

Frequently Asked Questions

Why is the Tenancy Agreement being amended?

The Tenancy Agreement is a legal contract between Nottingham City Council and its tenants. It sets out the responsibilities of the tenant and the responsibilities Nottingham City Homes (on behalf of Nottingham City Council) has as landlord.



Nottingham City Homes, in consultation with tenants, will review the tenancy agreement from time to time. This is generally in response to changes in legislation but it is also considered best practice to review tenancy agreements every three to five years.

The current Tenancy Agreement has been in existence since February 2015 and there are a number of changes to housing law and civil court case precedents that requires an update.

When will it come into force?

We have sent the proposed changes to all NCC tenants. They have 28 days to respond to the consultation.

The closing date for consultation is **Friday 6 December**. Once this has ended NCC and NCH will review all comments and draft a final copy. The final version will be sent to all tenants with an agreed start date.

Who will it affect?

Once live the new tenancy agreement will affect all NCC tenants, their households and visitors to their property

What if I don't agree or like the changes?

We would like to hear from anyone who has an opinion on the proposed changes to the tenancy agreement. We will review all comments and take into consideration when drafting the final copy. If you are still concerned about any changes, please contact your HPM to discuss.

Will tenants have to re-sign a tenancy agreement?

No. Once the final amendments have been agreed we will provide tenants with a copy of the amendments that should be saved with their existing copy of their tenancy agreement. Tenants will not have to re-sign any documents

Will tenants be notified of the agreed changes?

Yes, we will write out to all NCC tenants with the final amendments for their records

What are the main issues addressed in the proposed amendments?

The main issues addressed in the proposed amendments are listed below. We suggest, however, that all the documentation is read to help you understand all of the proposed amendments:

- reducing risk to enhanced fire safety equipment such as sprinklers and smoke detectors
- increasing enforcement action to tackle knife crime
- improving NCH's ability to recharge a tenant for any damage they deliberately cause to their home and the ability to levy a charge if a tenant fails to keep a repair appointment that they have arranged, without reasonable cause
- changes to how mobility scooters may be stored inside homes
- tenant to inform NCH if oxygen cylinders stored (field will be on Northgate tbc)

Will tenants have to get rid of their mobility scooter?

There is a review of types of mobility scooter that can be stored in a property. If a tenant's mobility scooter is of a standard class 1 or class 2 size, it can be stored safely in their home. If it is larger, it can be stored outside of the tenant's home – so long as it is safe and secure. Some of our Independent Living communities have mobility scooter stores where larger scooters can be stored. Tenants with mobility scooters larger than class 2 should speak to their Housing Patch Manager to discuss their options

What do I do if I don't understand these proposed amendments?

You can speak to our staff by telephoning us on **0115 746 9555** who can make an appointment at your local Housing Office if required.

How can I provide my feedback on the proposed changes?

The best way to give us your comments is by emailing housingconsultation@nottinghamcityhomes.org.uk or you can write to us at:

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